

Connection steps for suppliers to connect to Volkswagen and/or Audi partner network



supplier connectivity solutions

1 Basis

- Select a service level and conclude a contract for connection to Volkswagen and/or Audi partner network (PFN)
- Compliance with VW Group Guidelines
- Proof of Information security assessment

2 Connections

- Select a technical solution from a certified net-provider depending on your location and desired application(s)
- Conclude a contract with the net-provider for the selected solution

3 Applications

- Application support for key applications
- User and resources management: consulting and support

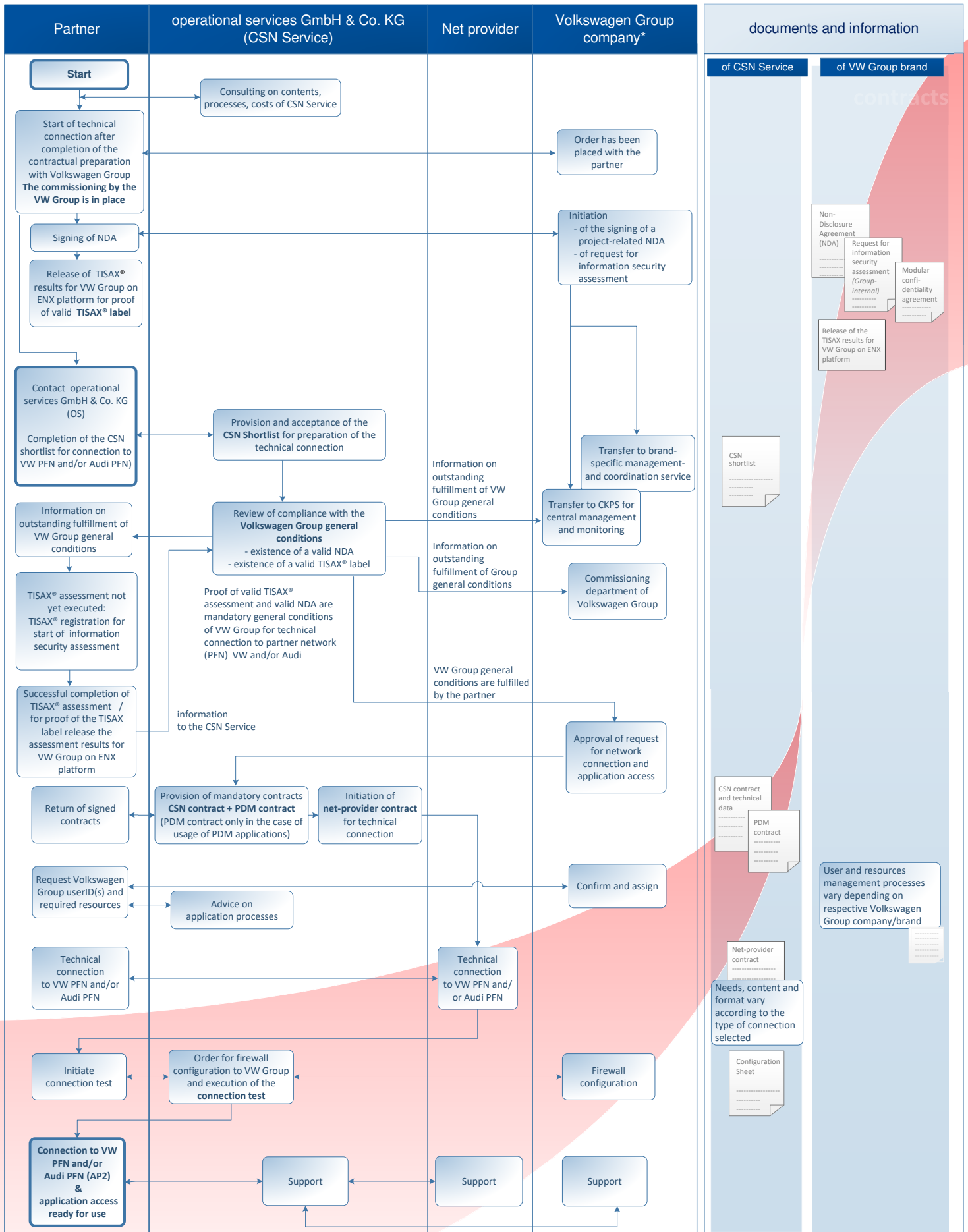
A summary of the entire connecting process is documented on the next side.

If you have any questions regarding the connection process, the Volkswagen group requirements concerning connection to Volkswagen or Audi partner network, technical solutions or application accounts, please do not hesitate to contact our Service Support Center by phone or E-Mail. We are available around the clock, even on weekends and public holidays. Hotline: +49 375 6061 9904 +++ E-Mail: csn.service@o-s.de



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Connection to the partner networks of Volkswagen and Audi (VW PFN and/or Audi PFN)



CAX supplier network

*cross-brand generally valid workflow description, for information about brand-specific characteristics please contact the CSN Service